Devoted Health Plans in Florida and Texas Earn 4.5 Medicare Advantage Star Rating in First Year of Eligibility

Leader in high-quality healthcare for older Americans also earns a 5 Star rating for Part D in both states

WALTHAM, Mass. -- October 13, 2021 -- Devoted Health, a leading health company working to improve health and well-being for older Americans, announced today that its plans in Florida and Texas were each awarded a 4.5 overall Medicare Advantage (MA) performance star rating in their first year of eligibility for the recognition, and both received a 5 star rating for Part D. Granted by the Centers for Medicare and Medicaid Services (CMS) based on information received from providers, health plans, and member satisfaction surveys, the star rating recognizes excellence in MA plan quality and performance.

Achieving a 4.5 star rating so early in a plan’s life is rare, and it reflects the high-caliber care and service that Devoted provides. According to an analysis conducted by Milliman, only approximately 5 percent of new MA plans received a 4.5 star rating or higher in their first potential year of eligibility. A 4.5 star rating places Devoted Health’s Florida and Texas plans among the top Medicare Advantage plans in the nation and speaks to its industry-leading performance and service.

“Devoted Health was built with the mission of transforming the way we care for seniors, and our performance star rating demonstrates that we are creating something truly extraordinary for members in Texas and Florida,” said Ed Park, co-founder and CEO of Devoted Health. “We are proud of the exceptional service we deliver and the recognition we have received, and we look forward to providing an unparalleled healthcare experience for every member as we continue our growth across the country.”

Devoted Health’s mission is to dramatically improve the health and well-being of older Americans by treating every member like family. Designed specifically for the needs of older Americans, Devoted Health combines into a single, seamless service: a best-in-class Medicare Advantage insurance product; partnerships with leading providers; and Devoted Medical, the company’s own advanced virtual and in-home care provider. This is all powered by a groundbreaking end-to-end software platform and a singularly mission-focused culture that operates upon a foundation of profound love for and trust with members. The results for Devoted Health’s members are a superior service experience, exceptional care, and better health -- the kind of outcomes everyone would want for their own families.

Devoted Health’s star ratings in Florida and Texas are a direct reflection of the care and service excellence that Devoted has been able to deliver to its members. Across those states, 85 percent...
of members with diabetes got their blood sugar under control, 98 percent of members with diabetes actively monitored their kidney health to prevent further complications, and 93 percent of members with high blood pressure took their medications as directed -- all 5 star levels of performance. Devoted Health also performed at a 5 star level on other key clinical, operational, and member experience metrics, such as Medication Adherence for Diabetes and Cholesterol, Complaints about the Health Plan, and Member Rating of Health Plan and Drug Plan.

“A star rating of this distinction is remarkable among Texas Medicare Advantage plans,” said Jim Korry, Market President for Texas for Devoted Health. “It is a testament to the quality of service we provide and the dedication with which our team works to ensure that each of our members gets the best possible care.”

About Devoted Health
Devoted Health is on a mission to dramatically improve the health and well-being of older Americans by caring for each and every person like they are family. To accomplish this, Devoted Health has created a one-of-a-kind, vertically integrated, tech-enabled health care service that has been purpose-built from scratch to get members the right care (clinical and non-clinical) in the right place at the right time with extraordinary efficacy, enabling members to live longer, healthier lives. Designed specifically for the needs of older Americans, Devoted Health combines into a single, seamless service: a best-in-class Medicare Advantage insurance product; partnerships with leading providers; and Devoted Medical, the company’s own advanced virtual and in-home care provider. This is all powered by a groundbreaking end-to-end software platform and a singularly mission-focused culture that operates upon a foundation of profound love for and trust with members. The results for Devoted Health’s members are a superior service experience, exceptional care, and better health -- the kind of outcomes everyone would want for their own families. Founded in 2017 by brothers Todd and Ed Park, the company has been recognized as an industry leader, attracting world-class talent who share in the Devoted mission. To learn more, visit devoted.com.

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